3.5 Emails From LightDrive

LightDrive sends service messages when an action or account condition requires your attention.

Messages you cannot disable

Registration verification, password recovery, security alerts, billing notices, account-status notices, policy notices, and support updates are transactional messages. LightDrive sends them because they are necessary to operate or protect the account.

Where messages go

Messages needed when you may be unable to enter the Vault go to your verified recovery email. Other notices can appear in the Vault notification area, your LightDrive mailbox, or both, depending on the event.

If a message is missing

Check Spam and Junk, confirm the recovery address under **Settings → Account**, and use the available resend control. Never enter your password on a page reached from an unexpected message; open `lightdrive.one` or `vault.lightdrive.one` directly instead.

Current online article: https://help.lightdrive.one/your-account/emails-from-lightdrive

Generated September 30, 2026