11.7 Policy-Related Account Restrictions

LightDrive can restrict or suspend an account when its use conflicts with the Terms of Service, Privacy Policy, legal requirements, or platform safety rules.

A standard policy suspension provides the status, notice, and review path associated with the action. An approved reinstatement can require you to confirm current policies and authorize recurring billing before full service returns.

A severe policy violation can disable normal account access and begin the applicable closure and deletion process without a normal grace-period restoration path. A legal hold prevents deletion while the hold remains active.

Use the instructions in the account notice or contact Support. Do not create another account to evade a restriction; that can lead to additional enforcement.

Current online article: https://help.lightdrive.one/account-status-and-service-lifecycle/policy-related-account-restrictions

Generated September 30, 2026