11.3 Restricted Accounts

Restricted means LightDrive has limited selected services while an action is required.

Examples include an expired trial awaiting billing, a billing issue, a policy action awaiting your confirmation, or another account-protection condition. The Vault quota can be limited to 1 MB and outgoing mail can be disabled.

Open **Settings → Plan & Billing** and read the status card. It states the reason, deadline, and action that applies. Complete that action or contact Support; do not create a replacement account to bypass the restriction.

Current online article: https://help.lightdrive.one/account-status-and-service-lifecycle/restricted-accounts

Generated September 30, 2026