1.4 Signing In to LightDrive

Open vault.lightdrive.one and enter your main LightDrive password with any accepted sign-in identifier: your LightDrive ID, your full `lightdriveid@lightdrive.one` address, or your verified off-site recovery email address.

One browser session

After sign-in, the app menu opens Files, Email, Calendar, Books, and the other Vault apps without another sign-in. Your account menu provides Settings, Help, and Sign out.

On a shared device

Select **Sign out** when you finish. Closing a tab does not guarantee that the browser session has ended.

If sign-in fails

1. Confirm that you entered your LightDrive ID, full `lightdriveid@lightdrive.one` address, or verified off-site recovery email address correctly.
2. Check capitalization and keyboard layout, then re-enter the password.
3. Use **Forgot password?** to send a recovery link to your verified recovery email.
4. If the page reports that the account is restricted or suspended, open the account notice for the required action or contact Support.

Current online article: https://help.lightdrive.one/welcome-to-lightdrive/signing-in-to-lightdrive

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