4.9 Storage Warning Messages

LightDrive displays and sends storage warnings before the Vault reaches its plan limit.

When storage is full, new uploads, synchronizations, copies, and other operations that require space can fail. Existing files remain available for reading and downloading.

Make space

1. Review large files and duplicate copies in **Files**. Download a separate copy of anything you need to keep before deleting it.
2. Open **Deleted files** and permanently delete only items you no longer need. Moving a file to trash alone does not free space because trash still counts against your quota. Permanent deletion cannot be undone from Deleted files.
3. Allow the Files sidebar or Account storage display to refresh after permanent deletion. Automatic cleanup, when enabled, removes items at least 30 days old on the next daily run; it does not clear newer trash to make space.
4. If you need the data, open **Settings → Plan & Billing** and choose a plan with a larger Vault quota.

Mailbox quota warnings refer to email storage, not the Vault. Remove mail and empty the mail Trash when the warning identifies the mailbox.

Current online article: https://help.lightdrive.one/files-and-storage/storage-warning-messages

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