3.2 Your Recovery Email Address

Your recovery email is an address outside LightDrive. It is used for registration verification, password recovery, security notices, billing and account-status notices, and support communications that LightDrive sends outside the Vault.

Change the address

1. Open **Settings → Account**.
2. Enter the new recovery email and submit the change.
3. Open the verification message sent to the new address and select its link.

The old address remains active until the new one is verified. The Vault displays a pending-change banner with controls to resend the message or cancel the request.

Keep it independent

Do not use your `@lightdrive.one` mailbox as the recovery address for the same account. You need an address you can reach when you cannot sign in to LightDrive.

If you no longer control the verified recovery address and cannot sign in, contact Support and be prepared to complete an identity and account-ownership review.

Current online article: https://help.lightdrive.one/your-account/your-recovery-email-address

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