LIGHTDRIVE HELP CENTER

LightDrive User Manual

Chapter 2 - Getting Started

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Chapter 2 - Getting Started

2.1 Creating Your LightDrive Account

Create an account from the **Join** link on lightdrive.one.

Information you provide

- a unique LightDrive ID;
- a strong account password;
- a recovery email address outside LightDrive; and
- the required registration and policy acknowledgements.

Your LightDrive ID also becomes your `@lightdrive.one` email address. Check the spelling before submitting the form because the ID is used throughout the service.

Complete verification

LightDrive creates the account in an **Unverified** state and sends a verification message to your recovery email. Until you verify it, Vault storage is limited to 1 MB and outgoing LightDrive email is disabled.

You have seven days from registration to verify the recovery address. LightDrive sends a final warning after six days. An account that remains unverified after the deadline is automatically deleted, including its mailbox and stored data, and the reserved username is released.

2.2 Verifying Your Recovery Email

Recovery-email verification proves that you control the outside address used to recover and protect your LightDrive account.

Verify from the message

1. Open the verification message sent to the recovery address you entered during registration.
2. Select its verification link.
3. Return to the Vault. The verification banner clears after LightDrive confirms the address.

If the message is missing

Check Spam, Junk, Promotions, and any quarantine folder. Confirm the displayed recovery address in the Vault banner. Select **Resend email verification** to issue a new message.

Deadline and restrictions

An unverified account has a 1 MB Vault quota and cannot send LightDrive email. Verification restores the quota and services supplied by the account’s plan. LightDrive deletes registrations that are still unverified seven days after creation; the reminder sent after six days includes the deletion date.

Current online article: https://help.lightdrive.one/getting-started/verifying-your-recovery-email

2.3 Your First Sign-In

After verifying your recovery email, sign in at vault.lightdrive.one. LightDrive finishes activating the services attached to your account.

Check these items first

1. Open **Settings → Account** and confirm your LightDrive ID and recovery email.
2. Open **Settings → Plan & Billing** and review the plan, quota, trial or renewal date, and payment status shown there.
3. Open **Settings → Security** and add the sign-in protections you want. Save backup codes somewhere outside LightDrive.
4. Open **Files** to see your personal file area. LightDrive creates the default Books and Photos content during activation.
5. Open **Email** and confirm that the welcome message appears in your mailbox.

Use the app menu to move among services. If activation is incomplete after verification, sign out once, sign back in, and then contact Support if the missing service does not appear.

Current online article: https://help.lightdrive.one/getting-started/your-first-sign-in

2.4 Choosing and Managing Your Plan

Open **Settings → Plan & Billing** to see the plan options available to your account.

Current plans

- **Ray** — 150 GB of Vault storage.
- **Beam** — 750 GB of Vault storage.
- **Glow** — 2 TB of Vault storage.

The page displays current prices, your selected plan, renewal or trial date, payment status, and any scheduled change. Mailbox storage is tracked separately from the Vault quota.

Change or cancel

Use **Change plan** for an upgrade or downgrade. LightDrive shows the effective date and the calculated charge or credit before confirmation. Use the cancellation controls when you want service to end; the confirmation page states whether access continues through the current paid period or ends immediately.

Do not rely on this manual for a price total. The amount and timing shown on the confirmation screen are the terms that apply to that transaction.

Current online article: https://help.lightdrive.one/getting-started/choosing-and-managing-your-plan

2.5 Setting Up Your Devices

You can use the Vault in a browser without installing anything. Add compatible apps when you want synchronization or native notifications.

Choose the service

- **Files:** use a Nextcloud desktop or mobile client and connect it to `https://vault.lightdrive.one`.
- **Email:** use IMAP at `mail.lightdrive.one:993` with SSL/TLS and SMTP at `mail.lightdrive.one:587` with STARTTLS.
- **Calendar:** use CalDAV at `https://vault.lightdrive.one/remote.php/dav/`.
- **Tasks:** use the same CalDAV service as Calendar with a task app that supports VTODO. A LightDrive client password that includes Calendars is recommended for third-party task apps.
- **Contacts:** use the CardDAV address shown in Chapter 14.
- **Ebooks:** create a reader access key in Books settings and add the displayed OPDS catalog to a compatible reader.

Use the right password for each service

- **Files:** use browser sign-in or a compatible Vault credential. Create a Vault app password under **Settings → Security → App & device access** when the client cannot complete browser sign-in.
- **Calendar:** a LightDrive client password that includes Calendars is recommended for third-party apps. Your main LightDrive password or a Vault app password may also work with compatible Calendar clients.
- **Email:** create a LightDrive client password under **Settings → Security → App & device access** that includes Email. Choose **Email only** for a mail-only app, or include Contacts and/or Calendars if that app needs them.

- **Contacts:** create a LightDrive client password under **Settings → Security → App & device access** that includes Contacts.

Give every app and device a distinct name so you can revoke only that credential later. Your main LightDrive password and Vault app passwords do not authenticate to IMAP, SMTP, or CardDAV. LightDrive client passwords grant only their selected Email, Contacts, and/or Calendars services, not Files access.

Current online article: https://help.lightdrive.one/getting-started/setting-up-your-devices

2.6 Where to Get Help

Start with the Help Center for setup instructions, feature explanations, and troubleshooting.

Search the manual

Use the search control in the Help Center header. Search for the feature name, device, or exact error text. The Troubleshooting chapter collects the most common connection and account problems.

Contact LightDrive Support

In the Vault, open **Settings → Support**. Enter a clear subject and describe what happened, what you expected, the app or device involved, and the steps that reproduce the problem. The support form does not accept attachments, so include the exact error message in the description.

Mark a request urgent only when you cannot access your account, files, or email. Use the ticket page in the Vault to read responses, add a reply, or close the request.

Current online article: https://help.lightdrive.one/getting-started/where-to-get-help